

Regus Disaster Recovery Workplace Solutions



Protect your company from the unexpected



Today's Workplace Recovery Challenge

“34% of companies cite ‘workplace recovery’ as their greatest technical challenge in creating a recovery plan”



The Regus Overview

- Market leader in flexible working environments and support
 - Comprehensive range of products/services to support every work style
 - Available across an unrivalled global footprint
 - World class consistent service delivery
 - 20 Million Square Feet under lease
- Publicly traded – London Stock Exchange
 - FTSE 250 Company (RGU)
 - Revenues > \$1.5 Billion



Unrivaled Global And Local Network

Global – 950 locations worldwide across 70 countries and in 400 cities, with new centers opening each month



Over 150,000 workstations in place and available worldwide



Regus has 4 x more locations that the top 3 global disaster recovery providers **combined**



4,000 Meeting Rooms and **600+** Video Conferencing Suites



Local – You'll find Regus on the main commuter routes, in key business parks and close to your home



Assurance of **best in class** standards partnering with the market leader



The undisputed market leader

Introduction to Regus Workplace Recovery

- Perfectly placed to offer **workplace recovery planning** on a global scale
- Move in immediately – our **business centers** and our furnished offices are equipped with IT and communications technology and ready when you need them.
- **Lower Monthly Premium** – pay for your workplace when you actually need it
- **One point of contact** for invocation ensuring an efficient recovery
- On-site meeting rooms and **business support**



Disaster Recovery – Options to meet your needs

Workplace Assist

Unlimited use of Regus Business Lounges and Cafes when required at 950 locations worldwide.

Ideal for short term needs.



Workplace Restart

Reassurance that you have priority access to private offices and workstations.

Low Annual Premiums Pay when you move in



Workplace Reserve

A total solution providing a dedicated fully equipped private office

Workstations, & IT connectivity configured to your exact requirements



Regus Workplace Assist

An On Demand Workplace Alternative

The Workplace Assist solution offers access to Regus Business World Lounges and Cafes at 950 locations worldwide

- Touchdown workstations with easy internet access
- Day office available as needed
- Access to a full range of Regus Business Center facilities and services
- Simple purchase and activation of the Regus Workplace Assist card
- A low cost solution - \$99/per annum

Ideal for temporary recovery from day-to-day business interruption like transport and power outages



Regus Workplace Restart

Reassurance And Compliance For Every Business

The Workplace Assist solution offers you priority access to a private office and workstation at a location convenient to you

- Meet essential business continuity requirements
- Access to over 950 business center locations worldwide
- Pay office charges only when you invoke the service (normally covered by business interruption insurance)
- Annual fee – only \$449/annum per person



Ideal for companies looking for recovery option with a low annual premium that meets compliance requirements

Regus Workplace Reserve

Guaranteed Solution For Absolute Peace Of Mind

A dedicated office configured to your exact requirements

- Choose from any of Regus' 950 business center locations worldwide
- Your own dedicated office space pre-configured to your exact requirements including telephony and IT connectivity
- Pre set-up telephony, PC and IT connectivity recovery
- On-site testing included
- Simple one-page agreement and sign-up process

Ideal for companies who absolutely need turn-key space at a moments notice



Summary of Benefits

- Proven Track Record – Regus has extensive experience in providing business continuity services to companies of all sizes
- Readily available global infrastructure; fully equipped, networked, furnished and staffed
- World-class telecoms and IT connectivity services enable technology recovery from every location
- Easy sign up with a simple one page agreement
- Invoke in any of our 950 locations across 70 countries in 400 cities worldwide, so you can do business wherever you need to
- Comprehensive range of business center facilities and services including offices, meeting rooms, video conference suites and business lounges provides all the support your business needs

Case Studies

Buncefield Oil Refinery

Situation

December 2005 - The Buncefield Oil Refinery suffered a massive explosion that could be felt for miles around the Hertfordshire area of England. The local corporate offices of 3com was instantly inhabitable from the effects of the blast.

Action

Just two hours after the Sunday explosion, the local Regus center opened it's doors to the 3Com planning team and while they finalized their next actions, the Regus team assigned new phone numbers and redirected calls for the 100+ staff that were working and ready for their Monday arrival.

Result

3Com was able to have a seamless transition and business as usual with outbound calling occurred with their relocated staff as it would have in their previous offices.



“...when shut down by a nearby explosion, it gets back it's “3Com” track with the Regus Group”

Case Studies

Seattle Earthquake

Situation

February 2001 - In just 45 seconds, the Seattle, WA Earthquake caused \$1 billion in damage and the world headquarters of Starbucks Coffee was split from the top and near ready to crumble.

Action

300+ employees were relocated in two days and fully functioning in offices for 7 different departments at the Lake Union Regus Centre.

Result

The quick actions and transition to new workplaces allowed their billing & administrative functions to continue with very minimal profit loss and support for their 3000 Starbucks locations.



Case Studies

September 11th

Situation

On September 11th, 2001, AON Insurance sustained great loss both in personnel and full floors of operating equipment.

Action

Nearly 100 AON staff members immediately relocated to space with desks and phones ready and waiting for them at a midtown Regus business center.

Result

AON Insurance was able to meet the needs and get back to the thousands of their clients that needed their insurance products and services.

The AON logo is displayed in a bold, red, sans-serif font. It is positioned at the top of a white rectangular box with a blue border, which is set against a blue background.

“an industry leader in
Risk Management,
Reinsurance
& Human Capital turns
to it’s trusted partner,
Regus, in times of
need”

Case Studies

Hurricane Katrina

Situation

Hurricane Katrina rips through New Orleans, LA and it's destruction leaves thousands of businesses devastated by floods, power outages, and/or structural damage. All were collectively scrambling for resources.

Action

Regus management partnered with the local media to get the rescue efforts message to the affected businesses. They offered help and assistance to relocate companies and to help defray the impact of the distraction to their business.

Result

Over 40 companies relocated their staff to immediately available fully functioning Regus business centers throughout Texas and Alabama. Hundreds of team members were able to assist others still displaced in the New Orleans area.



Case Studies

International Banker

Situation

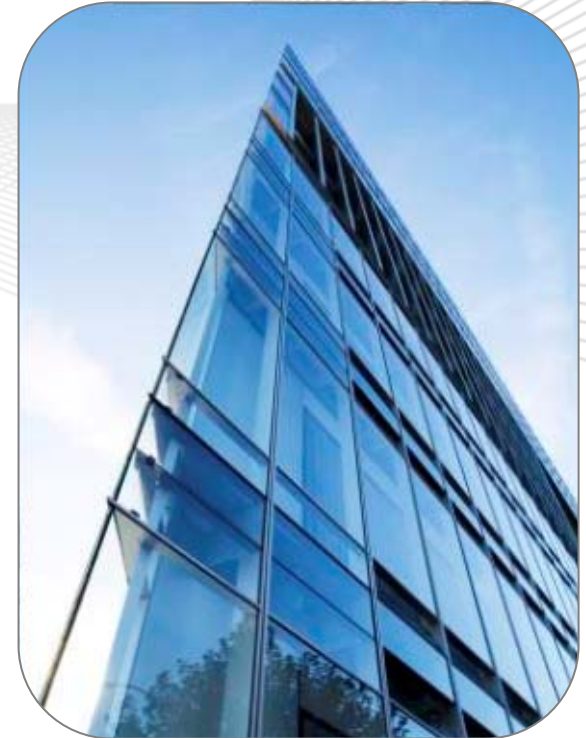
International banking institution needed dedicated workplace recovery in the Middle East, Eastern Europe and South Africa. Existing providers were unable to give coverage in these regions.

Action

Regus was able to provide dedicated, workplace facilities accessible 24/7/365 complete with furniture, internet and telephony.

Result

Company now has dedicated workplace recovery sites in Dubai, Moscow, Johannesburg and the United Kingdom and is looking to use Regus in many more markets where coverage is not available by most disaster recovery providers.



What's Next?

List locations for coverage specifying the city with the number of people and type of card for each location

Regus will come back with a proposal of cost

Purchase is easy with a one page agreement

Certificate is mailed out immediately and Digital Stamp showing coverage by Regus DR is sent to webmaster for posting on website

Welcome letter is sent to use until cards arrive

Cards arrive within 2-3 weeks

